

Terms and Conditions for Accommodation Contracts

Scope of Application

Article 1

Contracts for Accommodation and related agreements between this Hotel and the Guest shall be subject to the following Terms and Conditions. Anything not included within the following list shall be governed by laws and regulations and/or generally accepted practices.

2. In case the Hotel has entered into a special contract with the Guest insofar as such special contract does not violate laws and regulations and generally accepted practices, notwithstanding the preceding Paragraph, the special contract shall take precedence over the provisions of these Terms and Conditions.

Application for Accommodation Contracts

Article 2

A Guest who intends to make an application for an Accommodation Contract with the Hotel shall notify the Hotel of the following particulars:

- (1) Name of the Guest(s);
- (2) Date of accommodation and estimated time of arrival;
- (3) Accommodation Charges (based, in principle, on the Basic Accommodation Charges listed in the Attached Table No.1);and
- (4) Other particulars deemed necessary by the Hotel.

2. In the case when the Guest requests, during his stay, extension of the accommodation beyond the date in subparagraph (2) of the preceding paragraph, it shall be regarded as an application for a new Accommodation Contract at the time such request is made.

Conclusion of Accommodation Contract, etc.

Article 3

A Contract for Accommodation shall be deemed to have been concluded when the Hotel has duly accepted the application as stipulated in the preceding Article. However, the same shall not apply when it has been proved that the Hotel has not accepted the application.

2. When a Contract for Accommodation has been concluded in accordance with the provisions of the preceding Paragraph, the Guest is requested to pay an accommodation deposit fixed by the Hotel within the limits of Basic Accommodation Charges covering the Guest's entire period of stay (3 days when the period of stay exceeds 3 days) by the date specified by the Hotel.

3. The deposit shall be first used for the Total Accommodation Charges to be paid by the Guest, then secondly for the cancellation charges under Article 6 and thirdly for the reparations under Article 18 as applicable, and the remainder, if any, shall be refunded at the time of the payment of the Accommodation Charges as stated in Article 12.

4. When the Guest has failed to pay the deposit by the date as stipulated in Paragraph 2 of Article 3, the Hotel shall treat the Accommodation Contract as invalid. However, the same shall apply only in the case where the Guest is thus informed by the Hotel when the period of payment of the deposit is specified.

Special Contracts Requiring No Accommodation Deposit

Article 4

Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hotel may enter into a special contract requiring no accommodation deposit after the Contract has been concluded as stipulated in the same Paragraph.

2. In the case when the Hotel has not requested the payment of the deposit as stipulated in Paragraph 2 of the preceding Article and/or has not specified the date of the payment of the deposit at the time the application for an Accommodation Contract has been accepted, it shall be treated as that the Hotel has accepted a special contract prescribed in the preceding Paragraph.

Refusal of Accommodation Contracts

Article 5

The Hotel may not accept the conclusion of an Accommodation Contract under any of the following cases:

- (1) When the application for accommodation does not conform with the provisions of these Terms and Conditions;
- (2) When the Hotel is fully booked and no room is available;
- (3) When the Guest seeking accommodation is deemed liable to conduct oneself in a manner that will contravene the laws or act against the public order or good morals in regard to his accommodation;
- (4) When the Guest seeking accommodation can be clearly detected as carrying an infectious disease;
- (5) When the Hotel is requested to assume an unreasonable burden in regard to his accommodation;
- (6) When the Hotel is unable to provide accommodation due to natural calamities, disfunction of the facilities and/or order unavoidable causes;
- (7) When the Guest seeking accommodation acts violently, makes treats, intimidates, makes violent demands, or makes any other coercive or unreasonable demand or action;

- (8) When the Guest seeking accommodation acts disruptively or dangerously, causing distress to other Guests, or behaves in any other way which may cause trouble for the facility or other Guests;
- (9) When the Guest seeking accommodation has breached articles (3), (5), (7), or (8) of the Terms and Conditions for Accommodation Contracts of the Hotel in the past;
- (10) When the Guest seeking accommodation is in a gang, a gang member, or is part of or related to an organization associated with gangs;
- (11) When the Guest seeking accommodation is associated with a corporation or organization whose board members or members are identified as gangsters and who control business;
- (12) When the Guest seeking accommodation is part or a member of an antisocial group that threatens the order and safety of society;
- (13) When conforming to the cases stipulated by Prefectural Ordinance;

Right to Cancel Accommodation Contracts by the Guest

Article 6

The Guest is entitled to cancel the Accommodation Contract by notifying the Hotel.

2 In the case when the Guest has cancelled the Accommodation Contract in whole or in part due to causes for which the Guest is liable (except in the case when the Hotel has requested the payment of the deposit during the specified period as prescribed in Paragraph 2 of Article 3 and the Guest has cancelled before the payment), the Guest shall pay cancellation charges as listed in the Attached Table No.2. However, in the case when a special contract as prescribed in Paragraph 1 of Article 4 has been concluded, the same shall apply only when the Guest is informed of the obligation of the payment of the cancellation charges in case of cancellation by the Guest.

3 In the case when the Guest does not appear by 8 p.m. of the accommodation date (or 2 hours after the expected time of arrival if the Hotel is notified of such) without an advance notice, the Hotel may regard the Accommodation Contract as being cancelled by the Guest.

Right to Cancel Accommodation Contracts by the Hotel

Article 7

The Hotel may cancel the Accommodation Contract under any of the following cases. Furthermore, the Hotel assumes no responsibility for damages incurred from cancellations of the Accommodation Contract conducted in accordance to this Article.

- (1) When the Guest corresponds to any of the items listed in Article 5 of the Terms and Conditions for Accommodation Contracts, or when such a connection is discovered during the Guest's stay.
 - (2) When the Guest does not abstain from prohibited actions such as smoking in bed, tampering with the fire-fighting facilities and other prohibitions of the Use Regulations stipulated by the Hotel (restricted to particulars deemed necessary in order to avoid the causing of fires).
2. In the case when the Hotel has cancelled the Accommodation Contract in accordance with the preceding Paragraph, the Hotel shall not be entitled to charge the Guest for any services which he did not receive during the contractual period.

Registration

Article 8.

The guest shall register the following particulars at the front desk of the Hotel on the day of accommodation.

- (1) Name, age, sex, address and occupation of the Guest(s) ;
- (2) For non-Japanese Guest(s) ; nationality, passport number, port and date of entry into Japan ;
- (3) Date and estimated time of departure; and
- (4) Other particulars deemed necessary by the Hotel.

2. In the case when the Guest intends to pay his Accommodation Charges prescribed in Article 12 by any means other than Japanese currency, such as traveler's cheques, coupons or credit cards, these credentials shall be shown in advance at the time of the registration prescribed in the preceding Paragraph.

Occupancy Hours of Guest Rooms

Article 9.

The Guest is entitled to occupy the contracted guest room of the Hotel from 3:00 p.m., to noon the next day. However, in the case when the Guest is accommodated continuously, the Guest may occupy it all day long, except for the days of arrival and departure.

2. The Hotel may, not with standing the provisions prescribed in the preceding Paragraph, permit the Guest to occupy the room beyond the time prescribed in the same Paragraph. In this case, extra charges shall be paid as follows:

- (1) Up to 3 hours: 30% of the room charge.
- (2) Up to 6 hours: 50% of the room charge.
- (3) More than 6 hours : 100% of the room charge.

Observance of Use Regulations

Article 10.

The Guest shall observe the Use Regulations established by the Hotel, which are posted within the premises of the Hotel.

Business Hours

Article 11.

Please refer to page 40 (the last page) under "Terms and Conditions for Accommodation Contracts (Business Hours of Main Facilities)" concerning the hours of the main facilities of this hotel.

Payment of Accommodation Charges

Article 12.

The breakdown of the Accommodation charges, etc. that the Guest shall pay is as listed in the Attached Table No.1.

2. Accommodation Charges, etc. as stated in the preceding Paragraph shall be paid with Japanese currency or by any means other than Japanese currency such as traveller's cheques, coupons or credit cards recognized by the Hotel at the front desk at the time of the departure of the Guest or upon request by the Hotel.

3. Accommodation Charges shall be paid even if the Guest voluntarily does not utilize the accommodation facilities provided for him by the Hotel and which are at his disposal.

Liabilities of the Hotel

Article 13.

The Hotel shall compensate the Guest for the damage if the Hotel has caused such damage to the Guest in the fulfillment or the nonfulfillment of the Accommodation Contract and/or related agreements. However, the same shall not apply in cases when such damage has been caused due to reasons for which the Hotel is not liable.

2. The Hotel is covered by the Hotel Liability Insurance in order to deal with unexpected fire and/or other disasters.

Procedure when unable to provide Contracted Rooms

Article 14.

The Hotel shall, when unable to provide contracted rooms, arrange accommodation of the same standard elsewhere for the Guest insofar as practicable with the consent of the Guest.

2. When arrangement of other accommodation cannot be made notwithstanding the provisions of the preceding Paragraph, the Hotel shall pay the Guest a compensation fee equivalent to the cancellation charges and the compensation fee shall be applied to the reparations. However, when the Hotel cannot provide accommodation due to causes for which the Hotel is not liable, the Hotel shall not compensate the Guest.

Handling of Deposited Articles

Article 15.

The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused to the goods, cash or valuables deposited at the front desk by the Guest, except in the case when this has occurred due to causes of force majeure. However, for cash and valuables, when the Hotel has requested the Guest to report its kind and value but the Guest has failed to do so, the Hotel shall compensate the Guest within the limits of 200,000 yen.

2. The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused, through intention or negligence on the part of the Hotel, to the goods, cash or valuables which are brought into the premises of the Hotel by the Guest but are not deposited at the front desk. However, for articles of which the kind and value has not been reported in advance by the Guest, the Hotel shall compensate the Guest within the limits of 200,000 yen.

Custody of Baggage and/or Belongings of the Guest

Article 16.

When the baggage of the Guest is brought into the Hotel before his arrival, the Hotel shall be liable to keep it only in the case when such a request has been accepted by the Hotel. The baggage shall be handed over to the Guest at the front desk at the time of his check-in.

2. When the baggage or belongings of the guest are found left behind after his check-out, and the ownership of the article is identified, the Hotel shall inform the owner of the article left and ask for further instructions. When no instruction is given to the Hotel by the owner or when the ownership is not identified, the Hotel shall keep the article for 7 days including the day it is found, and after this period, the Hotel shall turn it over to the nearest police station.

3. The Hotel's liability in regard to the custody of the Guest's baggage and belongings in the case of the preceding two paragraphs shall be assumed in accordance with the provisions of Paragraph 1 of the preceding Article in the case of Paragraph 1, and with the provisions of Paragraph 2 of the same Article 15 in the case of Paragraph 2.

Liability in Regard to Parking

Article 17.

The Hotel shall not be liable for the custody of the vehicle of the Guest when the Guest utilizes the parking lot within the

premises of the Hotel, as it shall be regarded that the Hotel simply offers the space for parking, whether the key of the vehicle has been deposited at the Hotel or not. However, the Hotel shall compensate the Guest for the damage caused through intention or negligence on the part of the Hotel in regard to the management of the parking lot.

Liability of the Guest

Article 18.

The Guest shall compensate the Hotel for the damage caused through intention or negligence on the part of the Guest.

Covering Language

Article 19.

These Provisions are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these Provisions, the Japanese version shall prevail in all respects.

Jurisdiction and Applicable Laws

Article 20.

Any dispute arising from/or in relation to these Provisions shall be referred to the Japanese court having jurisdiction over the location of this Hotel and resolved in accordance with applicable Japanese laws.

Attached Table No.1

The breakdown of the Accommodation charges, etc. (Ref. Paragraph 1 of Article 2, and Paragraph 1 of Article 12)

		Contents
Total amount to be paid by the Guest	Accommodation Charges	(1) Basic Accommodation Charges (Room Charges) (2) Service Charge ((1)×10%)
	Extra Charges	(3) Meals & Drinks (or Extra Meals & Drinks) (4) Service Charge ((3)×10%) (5) Other Expenses
	Taxes	Consumption Tax

Remarks of Table No.1 :

1. Basic Accommodation Charge is based on the tariffs, which are posted in this Hotel.
2. Other expenses under (5) include telephone charge with facility service charge, laundry charges, etc.
3. The applicable charge for extra bed, if requested, shall be added to above.
4. Those charges are subject to change to revisions of the Tax Laws concerned.

Attached Table No.2

Cancellation charge for Hotel (Ref. Paragraph 2 of Article 6)

Date when Cancellation of Contract is Notified	Contracted Number of Guests	Individual	Group	
		up to 7	8 to 99	100 and more
No show		100%	100%	100%
Accommodation Day		80%	100%	100%
1 Day Prior to Accommodation Day		20%	100%	100%
10 Days Prior to Accommodation Day			50%	75%
20 Days Prior to Accommodation Day			20%	40%
30 Days Prior to Accommodation Day			10%	20%

Remarks to Table No.2 :

1. The percentages signify the rate of cancellation charge to the Basic Accommodation Charge.
2. When the number of days contracted is shortened, the cancellation charge for the first day of the cancelled period shall be paid by the Guest regardless of the number of days shortened.
3. When part of a group booking (for 8 persons or more) is cancelled, the cancellation charges shall not be charged for the number of persons equivalent to 10% of the number of persons booked as of 10 days prior to occupancy.
When the cancellation is accepted less than 10 days prior to the occupancy, the date of acceptance shall apply with fractions counted as a whole number.
4. However if separate/individual group contracts have been previously signed, these prior arrangements will take precedence.

House Rules

Welcome to Hotel Nikko Osaka. We hope that you will enjoy your stay and be able to make full use of our facilities. Hotel guests are kindly requested to observe the rules, outlined in Article 10 of the Accommodation Contract, so that their stay will be both comfortable and safe. If guests do not observe these rules, the Hotel will be obliged to cancel their accommodations and the related contract as specified in Article 7.

1. Please refrain from smoking in bed, when near decorations of furnishings that might easily catch fire and while walking in the hallways and the Lobby.
 2. Please do not use any personal appliances for heating and cooking in the guest room.
 3. Please make sure the door is locked securely when you leave the room. It is also advisable to lock the door and use the door-arm while you are in the room. Before opening the door, please check the peephole or open the door slightly without removing the door-arm. Furthermore, as the Housekeeping Staff may come into your room to clean or to pick up laundry, please lock the door or put up a "please do not disturb" sign on the door when you are in your room.
 4. The Hotel requests that guests use safe deposit boxes for all valuables. Information is available at the Front Desk. We cannot assume responsibility for loss or theft of articles that are not deposited with us. The room safe is operated and controlled by the guest. The hotel takes no responsibility for the contents placed there by the guest.
 5. The Hotel reserves the right to dispose of all articles left behind, lost or unclaimed, in accordance with Government Law.
 6. Purchases of tickets, stamps as well as taxi fares and baggage transfer fees must be paid in cash.
 7. The hotel may request the guest to pay a deposit for hotel charges upon arrival.
 8. Please show your room key or lodging certificate card to the cashier when you sign bills or checks at the Hotel's restaurants and bars.
 9. A facility service charge will be added when room telephones are used for outside calls.
 10. The Hotel may ask for immediate payment when bills due exceed an amount set by the management.
 11. Please settle payments in cash, traveller's checks, credit cards, or coupons which are acceptable to the management.
 12. A 10% service charge plus tax will be added to your bill, so please refrain from tipping.
 13. Should you wish to change your period of stay, please notify the Front clerk in advance.
 14. Please do not bring the following into the Hotel :
 - (a) Pets and other animals in general.As exception of above regulation, guests may accompany guide dogs, hearing dogs and service dogs stipulated in Laws concerning Assistant dogs for the physically Impaired.
Note that if accompanying assistant dogs for physically disabled people may cause significant damages to the hotel facilities and/or users of the hotel facilities, the hotel may refuse guests to have such dogs accompanying them as well.
 - (b) Malodorous articles.
 - (c) Too large number of personal effects.
 - (d) Explosive, volatile or flammable materials.
 - (e) Unlicensed firearms or swords.
 - (f) Other items or articles which may threaten the safety of other Hotel guests.
15. Please refrain from removing any Hotel belongings without the consent of the management.
16. If Hotel belongings are damaged or lost by the guest due to his/her own negligence, the Hotel may ask for compensation.
17. Please refrain from using the guest rooms for purposes other than lodging, dining and drinking without the consent of the management.
18. Please do not enter restricted areas of the Hotel.
19. Please refrain from bringing food or drinks into the Hotel, or requesting delivery of food or drinks into the Hotel from outside without the consent of the management.
20. Please do not distribute or post advertising bills, or sell goods in the Hotel's public area.
21. Please do not leave any personal belongings or goods in the Hotel's public area.
22. Please refrain from putting any articles in or near windows which could detract from the external appearance of the Hotel.
23. Please do not invite visitors to your guest room, nor entertain them there.
24. The Hotel may refuse to accommodate under-age guests, unless prior agreement has been made with a guardian.
25. Using photographs taken in the Hotel for commercial or public purposes is illegal, and those who do so will be subject to prosecution.
26. A nightclothes and slippers have been provided for your use in your guest room. Kindly refrain from going out of your room in yukata or slippers.

27. In accordance with Article 5, Item 3 and Item 7, and Article 7, Item 1 of the Terms and Conditions for Accommodation Contracts, the Hotel will refuse accommodation immediately in the following cases.

(A) When guests are discovered to belong to a criminal organisation (gangsters, radical groups and their members).

(B) When violence, threats, blackmail, coercion or similar behavior towards another guest is reported (also any person who has exhibited, or was responsible for such behavior in the past).

(C) When the Hotel believes that a person is behaving in an extremely erratic or irresponsible manner (eg. a person suffering from a mental or other condition who is not in control of his/her actions, or a person with diminished capacity as a result of drug use) may endanger the life of, cause harm to, disturb or annoy other Hotel guests and patrons.

(D) When guests disturb other Hotel guests and patrons by making loud noise on the Hotel premises.

(E) When guests have engaged in gambling, or committed any other offenses against public order.

(F) When the Hotel discovers that guests have a history of any behavior similar to that mentioned above.

28. These rules are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these rules, the Japanese version shall prevail in all respects.

29. Any dispute arising from or in relation to these rules shall be referred to the Japanese court having jurisdiction over the location of this Hotel and resolved in accordance with applicable Japanese laws.

30. In the event of concern that a Guest is part of or related to an antisocial group such as a gang, or that said Guest opposes public order and good morals, the Guest will be refused accommodation once said information is discovered regardless of whether a reservation has already been made or whether the Guest is already utilizing the facilities.

Provision for Safe Deposit Box Use

1-Period of Use and Fee

1.1 The period during which the safe deposit box may be used shall be limited to the period during which the user stays as a guest in this Hotel.

1.2 There shall be no charge for use of the safe deposit box.

2-Opening and Closing of the Safe Deposit Box

2.1 The safe deposit box shall be opened and closed only by the person who has signed the certificate for utilization of the safe deposit box (hereafter called "Certificate").

2.2 The person who desires to open the safe deposit box shall sign the temporary drawing or receiving column in the Certificate and shall submit to the clerk of this Hotel the safe deposit box key and the user's room key.

3-Custody of Keys, Et cetera

3.1 The user shall retain custody of the safe deposit box key during the period of use.

3.2 Upon completion of his/her use of the safe deposit box, the user shall return the safe deposit box key to this Hotel.

4-Lost Keys

4.1 If the user loses the safe deposit box key, he/she shall be charged JPY 10,000 (equivalent to the replacement costs of the key).

4.2 If the user desires to open the safe deposit box after he/she has lost the key, the user's signature shall be verified and the user shall be requested to submit his/her room key. Furthermore, a guarantor may be required whenever necessary.

5-Verification of Signature, Etcetera

Provided that this Hotel identifies the user exercising all reasonable due care by confirming the signature of the user contained in the Certificate and by confirmation of the submission of the safe deposit box key and the room key, and after having confirmed the user's identity opens the safe deposit box and otherwise performs appropriately, this Hotel shall not be liable with respect to any damage due to the forgery and/or counterfeiting of any signature, and/or the theft or misuse of the safe deposit box key or the room key.

6-Liability for damage

6.1 In the event of any damage, e.g. the loss, destruction or deterioration of the contents of the safe deposit box by reason of catastrophes, disorders and other causes commonly defined as "force majeure" or due to causes for which this Hotel is not responsible, this Hotel shall have no responsibility arising therefrom.

6.2 The user shall have the duty to compensate this Hotel and/or any third parties for any damage if such damage is due to the destruction or deterioration of the contents of the safe deposit box or any other reasons for which said user is responsible.

7-Receiving the Contents of the Safe Deposit Box

7.1 Upon the expiration of the period of use, the user shall receive the contents of the safe deposit box.

7.2 Should one of the following occur, this Hotel may require the user to receive the contents of the safe deposit box or to transfer them to another safe deposit box even during the original period of use:

(a) When there is harm, or in the judgment of this Hotel risk thereof, to this Hotel and/or to third parties, due to the deterioration of the contents of the safe deposit box or any other cause for which the user is responsible : or

(b) When it becomes impossible, either wholly or in part, to make use of the safe deposit box by reason of the repair or removal of the safe deposit box or any other cause for which this Hotel is not responsible.

8-Disposition of the Contents of the Safe Deposit Box

8.1 If the user does not receive the contents of the safe deposit box within one (1) week of the expiration of the period of use, this Hotel may open the safe deposit box and may then manage said contents or dispose of said contents by the method and at the time and price which is generally deemed appropriate, or if said disposition is difficult, this Hotel may discard said contents. In opening the safe deposit box, this Hotel may require the attendance of a Notary Public.

8.2 The cost of the disposition described in the paragraph immediately above shall be borne by the user.

8.3 In the event that the cost referred to in the paragraph immediately above, actual expenses for the lost key and other costs which the user must pay, are not paid, then the proceeds of the disposition referred to in paragraph 8.1 above shall be applied to the expenses referred to herein.

9-Emergency Steps

In the event that the opening of the safe deposit box is required by law; or that fire, abnormality of the contents or other exigent circumstances arise, then this Hotel may open the safe deposit box and may take such steps as are appropriate under the circumstances bearing no responsibility for damage arising out of the above.

10-Governing Language

These Provisions are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these Provisions, the Japanese version shall prevail in all respects.

11-Jurisdiction and Applicable Laws

Any dispute arising from or in relation to these Provisions shall be referred to the Japanese court having jurisdiction over the location of this Hotel and resolved in accordance with applicable Japanese laws.

Provisions for Articles in Custody

1-Period of Custody

1.1 The period of custody shall run from the day upon which an article is delivered into the custody of this Hotel until the designated date of claim.

1.2 The designated date of claim shall be within one (1) month from the day upon which the article was delivered into the custody of this Hotel.

1.3 If no such designation of date is made, the period of custody shall run for one (1) month beginning on the day the article was put into custody.

2-Claimant

The claimant of the article in custody shall be either the person who requested custody or a third person appointed as the claimant by him.

3-Confirmation of Claimant

The claimant shall submit the Claim Certificate of the clerk of this Hotel in charge of the article in custody at the time he claims the return of the article. In the event that the claimant is a third party appointed by the person who requested custody, submission of the Claim Certificate will not be necessary. However, this Hotel may require him to submit proof that he is the correct claimant. The clerk shall exercise reasonable care to confirm the identity of the person claiming the article prior to returning it. This Hotel shall thereafter have no further responsibility with respect to the article claimed.

4-Compensation for Damage

4.1 Any loss, destruction, deterioration or other damage to the article in custody which has occurred by reason of force majeure as the term is commonly defined shall not be the responsibility of this Hotel.

4.2 Any person using the custody service shall have a duty to compensate for any damage which this Hotel and/or any third party suffers if such damage is due to the destruction or deterioration of the article in custody or any other reasons for which the said person is responsible.

5-Disposition of Article in Custody

5.1 If the claimant does not claim the article in custody within one (1) week after the period of custody, this Hotel shall keep said article separately from those in normal custody and may dispose of it by the method, at the price, which is generally deemed appropriate at that time. If such disposition is difficult, this Hotel may discard said article.

5.2 The cost of the disposition described in the paragraph immediately above shall be borne by the person who requested custody, provided that the proceeds of said disposition shall be set-off against the costs of disposition.

6-Emergency Steps

6.1 This Hotel may take emergency steps which are appropriate under the circumstances in the following events :

- a) Demand by legal authorities that the article in custody be opened or otherwise disposed of ;
- b) Fire, abnormality in the condition of the article or other exigent circumstances.

6.2 In the event of the occurrence of any of the above-mentioned circumstances, this Hotel shall bear no responsibility for damage caused to the article in custody.

7-Governing Language

These Provisions are written both in Japanese and in English. In the event of any inconsistency or difference between the two versions of these Provisions, the Japanese version shall prevail in all respects.

8-Jurisdiction and Applicable Laws

Any dispute arising from or in relation to these Provisions shall be referred to the Japanese court having jurisdiction over the location of this Hotel and resolved in accordance with applicable Japanese laws.

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